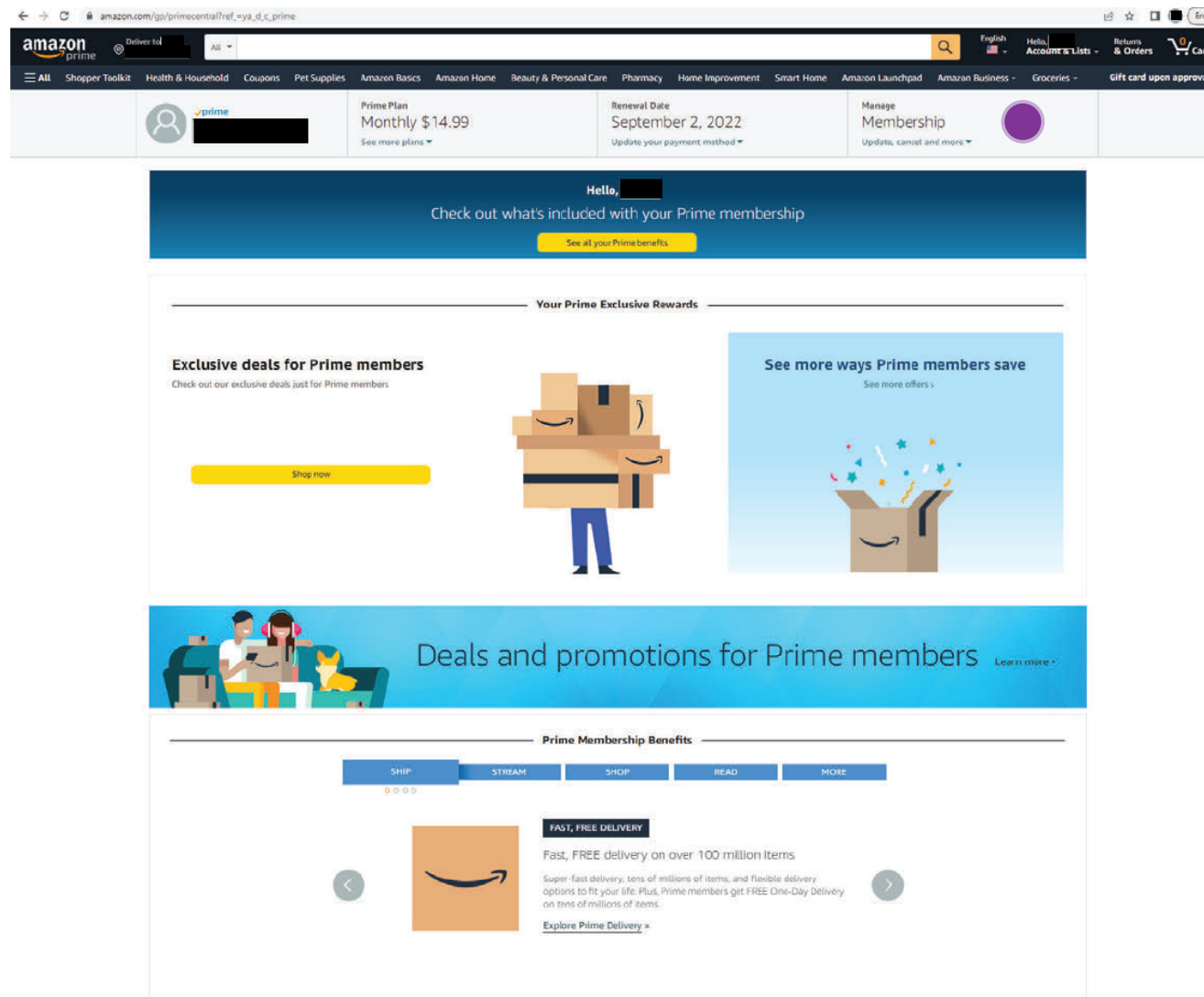



ATTACHMENT Q



The screenshot displays the Amazon Prime membership management page. At the top, the navigation bar includes the Amazon logo, a search bar, and links for English, Account & Lists, Returns & Orders, and Cart. Below this, a secondary navigation bar lists various shopping categories like Shopper Toolkit, Health & Household, etc.

The main content area is divided into several sections:

- Membership Summary:** Shows the user's profile, Prime Plan status, Monthly fee of \$14.99, and the Renewal Date of September 2, 2022. It also provides links to manage the membership.
- Membership Sharing:** Offers options to share benefits with a household or set reminders before renewing.
- End Membership:** Provides a link to end the membership, with a warning that access to Prime benefits will be lost.
- Exclusive deals for Prime members:** A section featuring a stack of Amazon boxes and a "Shop now" button.
- Deals and promotions for Prime members:** A blue banner with an illustration of a family and a "Learn more" link.
- Prime Membership Benefits:** A section with tabs for SHIP, STREAM, SHOP, READ, and MORE. The "SHIP" tab is active, showing a "FAST, FREE DELIVERY" badge and text about fast, free delivery on over 100 million items.


[REDACTED] thank you for being a member with us. Take a look back at
your journey with Prime.

You still have 7 days left to enjoy your Prime benefits until the next billing cycle

Your benefit usage PRIME BENEFITS USED: PAST 12 MONTHS | PAST 30 DAYS



0 Packages shipped for free
with Prime Delivery. Start
shopping today's deals!



0 Movies and TV shows
watched with Prime
Video. You can start
watching videos by
clicking here!



0 Songs listened to with
Amazon Music Prime.
Start listening now!

Does not include Add-On subscription usage from Amazon Music Unlimited Plan, and Prime Video Rentals or channel subscriptions.

Remind Me Later

Keep my benefits and remind me 3 days before
my membership renews

Continue To Cancel



Keep My Benefits

Continue enjoying your delivery benefit,
Prime Video and many other benefits.



save \$40.88 over 12 months by switching to annual payments

⚠ Items tied to your Prime membership will be affected if you cancel your membership.

1. By cancelling, you will no longer be eligible for your unclaimed **Prime exclusive offers**.

Get all the benefits of Prime for less



We'd like to offer you the chance to enjoy all the benefits of Prime for only \$139/year.

Switch to annual payments ›

[Are you a student?](#)

[Have an EBT card/receive government assistance?](#)

By clicking "Switch to annual payments", your default payment method or another available payment method on file will be charged \$139/year plus any applicable taxes. Your Prime membership will continue until cancelled. You will be refunded \$14.99 for your current plan.


Remind Me Later

Keep my benefits and remind me 3 days before my membership renews

Continue to cancel

Keep My Membership

Continue enjoying your delivery benefit, Prime Video and many other benefits.

 we're sorry to see you go. Please confirm the cancellation of your membership.

You could also consider the following:

Remind Me Later

Remind me three days before my membership renews.

Remind Me Later

Keep My Membership

You will continue enjoying all the benefits of Prime.
View everything included in Prime.

Keep My Membership

Pause your Prime membership:

 **Items tied to your Prime membership will be affected if you pause your membership.**

1. By pausing, you will no longer be eligible for your unclaimed Prime exclusive offers. [Click here to see your offers.](#)

Pause on September 02, 2022

Your benefits access will continue until September 02, 2022. After that date, your billing and benefits will be paused, and you will no longer be charged for your Prime membership. Use the quick-resume function anytime to regain access to your Prime benefits. [Learn More.](#)

Pause on September 02, 2022

Cancel your Prime membership:

 **Items tied to your Prime membership will be affected if you cancel your membership.**

1. By cancelling, you will no longer be eligible for your unclaimed Prime exclusive offers.

End on September 02, 2022

Your benefits will continue until September 02, 2022, after which your card will not be charged.

End on September 02, 2022

OR

End Now

Your benefits will end immediately and you will be refunded \$14.99 for the remaining period of your membership.

End Now